

PRIVACY POLICY & CONSENT FORM

GENERAL DATA PROTECTION REGULATION (GDPR)

info@holmephysio.co.uk



This notice explains what information Holme Physio collects, when we collect it and how we use this.

During the course of our activities, we will process personal data (which may be held on paper, electronically, or otherwise) about you and we recognise the need to treat it in an appropriate and lawful manner. The purpose of this notice is to make you aware of how we will handle your information.

Who are we?

Holme Physio (“we”) is the collective trading name of Emma Pigford, and associate physiotherapists. We take the issue of security and data protection very seriously and strictly adhere to guidelines published in the General Data Protection Regulation (EU) 2016/679 which is applicable from the 25th May 2018, together with any domestic laws subsequently enacted.

Emma Pigford is notified as a Data Controller with the Office of the Information Commissioner and is the data controller of any personal data that you provide to us, albeit you may send this information to other Home Physio Physiotherapists, acting as her representative.

Any questions relating to this notice and our privacy practices can be directed to Emma Pigford.

How we collect information from you and what information we collect

We collect information about:

- Patients
- Patient next of kin

We collect information from:

- Our initial conversations with you, in person or over the phone
- Physiotherapy sessions
- Other correspondence with you
- Other health professionals involved in your care, with your consent

We collect the following type of information:

- Name, address, e-mail address, telephone number.
- Initial assessment information, and ongoing medical treatment notes, in line with best practise.

Why we need this information about you and how it will be used

We need your information and will use your information:

- to undertake and perform our obligations and duties to you in accordance with the terms of our contract with you
- to enable us to supply you with the services and information which you have requested
- to help you to manage your medical condition
- to analyse the information, we collect so that we can administer, support and improve and develop our business and the services we offer
- to contact you after treatment has concluded, to understand if further services are needed, including any offers that may be available.
- for all other purposes consistent with the proper performance of our operations and business.

Sharing of Your Information

The information you provide to us will be treated by us as confidential. We may disclose your information to other third parties who act for us for the purposes set out in this notice or for purposes approved by you, including the following:

- If we enter into a joint venture with or merged with a business entity, your information may be disclosed to our new business partners or owners
- Between physiotherapists associated with Home Physio, to redistribute work or share best practice

